## The Royal Suites Interval Association, Inc.

## **Board of Directors Meeting**

April 13, 2024



#### The Royal Suites Interval Association, Inc. Board of Trustees Meeting

Date: April 13th, 2024

Time: 10 AM

Place: Zoom Application/Hybrid

#### **AGENDA**

Zoom Meeting ID: 983 185 2492

Zoom Teleconference #: 1 646 558 8656 (New York)

- I. ROLL CALL/QUORUM
- II. ANNOUNCEMENT: OPEN MEETING ACT/PUBLICATION OF NOTICE
- III. APPROVAL OF AGENDA
- IV. APPROVAL OF MINUTES
  - 1) February 14th, 2024
- V. FINANCIAL BUSINESS (Chris)
  - 1) Financial Summary/Budget Deviation Monthly and YTD Income and Expense as of February, 2024
  - 2) Balance Sheet Overview YTD as of February, 2024
  - 3) Review of Maintenance Fee Collections as of ~4/5/24
  - 4) Capital Reserve-Income and Expense
- VI. Legal Report (Hueston)

#### VII. NEW BUSINESS

- 1) Operations Update
  - a) Operations Report (Melissa)
  - b) Total Stays Report (Melissa)
  - c) Design Update (Nicole)
  - d) Any other officer

#### VII. ADJOURN

\*Items in bold indicate a requested motion

# THE ROYAL SUITES INTERVAL ASSOCIATION, INC. MINUTES OF THE BOARD OF TRUSTEES MEETING VIA ZOOM FEBRUARY 14, 2024

Maria Battle chaired the meeting and called it to order at 1:02 p.m. She appointed Attorney Robert Hueston, Esq. as Recording Secretary for the purpose of recording the minutes.

#### I. Roll Call, Call to Order, Quorum.

Ms. Battle took roll call of Board of Trustees in attendance that included: herself, Michele Jones, Vice President/Secretary, Roxanne Passarella, Treasurer, and Luiz Perez and Gary Earland Trustees-at-large. Also, present were Robert Hueston of the firm of Hueston McNulty, P.C., Christopher Ibone, Board Walk Resorts Accounts Supervisor, Nicole Crawford and Melissa Cossio, Resort Managers. No Interval Owners were in attendance.

#### II. Meeting Notice.

Ms. Battle stated that the notice had been published in two newspapers in accordance with the Open Public Meetings Act and the Association's By-Laws and that a quorum was established.

#### III. Approval of Agenda.

Ms. Battle called for a motion to approve the agenda. The motion was made by Mr. Earland, seconded by Ms. Jones, and approved by the Trustees present.

#### IV. Approval of Minutes.

Ms. Battle called for a motion to accept the minutes of the open board meeting of December 13, 2023. The motion was made by Ms. Jones, seconded by Mr. Perez, and approved by the Trustees present.

#### V. Financial Report.

Chris Ibone, Accounts Supervisor, presented the financial statement for the period ending December 31, 2023 (unaudited). He reported a \$1,159,972 YTD Operating Surplus to Budget for income and expenses. He stressed that this is unaudited.

Collections through December 31, 2023, are at 65.23%. YTD net hotel revenue is \$195,462 ahead of budget. Payroll and all expenses are \$795,163 under budget. Of note is that property taxes did not go

up as anticipated and are favorable to budget in the amount of \$147,059. However, COA fees payable to the APCOA were up by a larger percentage than anticipated resulting in a deficit of \$57,654. Laundry is a deficit of \$31,464 due to outsourcing laundry while new machines were purchased to replace the old ones.

RSIOA cash on hand year to date as of December 31, 2023, is \$1,560,949. Current assets are \$10,272,688. The assessment receivable for 2023 is \$3,009,053 and the overall net allowance for doubtful accounts (bad debt) in the amount \$18,250,592.

The 2023 Maintenance Fee Collection Analysis as of December 31, 2023 showed 65.23% of 2023 maintenance fees collected and 69.37% of 2022 fees collected. Through December 31, 2023 maintenance fees collected for 2024 amounted to \$4,170,106 of 47.08% of total billing.

The reserve standing as of December 31, 2023 shows a potential balance and the end of 2023 of \$ 2,892,209 which is above the target balance per the Reserve study of \$2,730,010. Reserve Replacement Funds held at Morgan Stanley amount to \$1,080,249 and the current yields are between 3.73% and 4.26%.

#### VI. Legal Report.

Legal Counsel advised that there was no legal matter relating to pending or threatened claims to consider at this time. He did advise the Board that it needed to update the association's collection policy to provide for interval owners disputing the delinquency through ADR and potential referral of delinquent accounts to a third-party collection agency to bring suit, foreclosure, notify credit agencies etc., all in compliance with the Fair Debt Collection Act. Mr. Hueston will circulate a draft of the proposed Updated Collection Policy Resolution for consideration and approval at the next open board meeting.

#### VII. New Business - Management Report.

Melissa Cossio presented the summary of the RCI Recognition Report and focused on the Scores to maintain Silver Crown Status. She also reported that through December 2023 the resort had hotel nights of 20,314, an increase of 1345 nights over 2022. The resort had interval owner nights of 21,972 in 2023, which is comparable to the total for 2022.

Ms. Cossio reported that general PMI and general cleaning were currently underway. She is trying to increase the number of guest

room attendants for the upcoming summer season. She has been training staff on pre-arrival calls for both owners and RCI exchangers, so they are familiar with site amenities, and branding the resort. She is focusing on RCI Scores and doing weekly reviews with staff to improve hospitality and check in /check out, resulting in 5.0 RCI Recognition Scores for February in each category. She is also conducting interviews for Front Desk Agents, a Night Auditor, Maintenance Mechanics, and a new Facilities Director.

Ms. Cossio also discussed the plans for projects by the APCOA under consideration:

- Fire Command System will be upgraded.
- . Sprucing up small common areas such as the pool deck.
- Preparing for the Pool Opening.

#### VIII. Maintenance Report.

Ms. Crawford discussed the need for refurbishing 30 peeling garden tubs at a cost \$34,226.62 from Kitchen & Bathroom Rescue LLC, which includes stripping, reglazing gloss white, installing skid resistant floor and chip repairs. She indicated that \$10,603.34 remaining unspent from projects completed in 2021 would be allocated to the Tub Refurbishing project, so her request for board approval was \$23,623.28. Ms. Battle called for a motion to approve the Tub Refurbishing Project. The motion was made by Ms. Passarella, seconded by Mr. Earland, and approved by the Trustees present.

#### IX. New Business.

Ms. Passarella called for the Board to consider raising Owner Rates (which have not been raised for 10 years or more. This request is considering the \$3 minimum wage increase in the last three in years, increases insurance, and increases in project costs/shipping. The lowest current Owner Rate of \$40 does not even cover the cost of housekeeping. Mr. Ibone presented a Chart of Proposed rates tied to seasonal use. If approved the new rate schedule will be published and effective as of March 1st. The Board reviewed the new rates and agreed to approve the management's request for increased Owner's Rates. The Board determined that the new Owner's Rates will favorably impact increases in the assessment of Maintenance Fees going forward. A motion to approve the new Schedule/Chart of Owner's Rates attached and made part of these

minutes was made by Ms. Jones and seconded by Mr. Perez and unanimously carried.

#### X. Adjournment.

The next meeting will be Saturday, April 13, 2023, at 10:00 am.

A motion was made and seconded to adjourn the meeting at 2:24 pm.

#### CERTIFICATION

I hereby certify that the foregoing Minutes of the Board of Trustees meeting held on February 14, 2024, were approved, and duly adopted by the Board on the 13th day of April 2024.

Michele Jones, Secretary

# CURRENT Royalty/Platinum Owner Rates

# PROPOSED

## **Royalty/Club Owner Rates**

Studio Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 60 60 60 60	Fri 80 80 80 80 80	<u>Sat</u> 90 90 90 90	Studio Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 70 75 95 75 70	Fri 80 95 115 95 80	<u>Sat</u> 95 105 130 105 95
One Bedroom Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 70 70 70 70 70	Fri 90 90 90 90 90	<u>Sat</u> 100 100 100 100 100	One Bedroom Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 85 85 105 85 85	<u>Fri</u> 105 115 130 115 105	<u>Sat</u> 115 135 155 135 115
Two Bedroom Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 80 80 80 80 80	Fri 120 120 120 120 120	<u>Sat</u> 130 130 130 130	Two Bedroom Weeks 1-12 Weeks 13-21 Weeks 22-34 Weeks 35-42 Weeks 43-53	Mid 100 100 150 100 100	Fri 120 130 175 130 120	<u>Sat</u> 140 160 200 160 140

Holidays and Holiday Weekends are Excluded 30 Day Booking Window Reservations are based on availability of excess inventory Holidays and Holiday Weekends are Excluded 30 Day Booking Window Reservations are based on availability of excess inventory

## **CURRENT Chairman Club Owner Rates**

**Studio** 

## **PROPOSED Chairman Club Owner Rates**

Mid Fri Sat

بيكارات مستعملات	والمراجية	-			طينجاسات	مستجست	
Weeks 1-12	40	60	70	Weeks 1-12	65	<b>75</b>	85
Weeks 13-21	<b>50</b>	60	<b>70</b>	Weeks 13-21	65	85	95
Weeks 22-34	50	60	80	Weeks 22-34	<b>75</b>	95	105
Weeks 35-42	50	60	<b>70</b>	Weeks 35-42	65	85	95
Weeks 43-53	40	60	70	Weeks 43-53	65	75	85
One Bedroom	<u>Mid</u>	<u>Fri</u>	<u>Sat</u>	One Bedroom	<u>Mid</u>	<u>Fri</u>	<u>Sat</u>
Weeks 1-12	<b>50</b>	70	80	Weeks 1-12	<b>75</b>	95	105
Weeks 13-21	60	70	80	Weeks 13-21	<b>75</b>	105	125
Weeks 22-34	60	70	90	Weeks 22-34	85	115	135
Weeks 35-42	60	70	80	Weeks 35-42	75	105	125
Weeks 43-53	50	70	80	<b>Weeks 43-53</b>	75	95	105
Two Bedroom	Mid	<u>Fri</u>	Sat	Two Bedroom	Mid	<u>Fri</u>	<u>Sat</u>
<b>Weeks 1-12</b>	80	90	100	Weeks 1-12	90	110	130
Weeks 13-21	80	90	100	Weeks 13-21	90	120	150
<b>Weeks 22-34</b>	80	110	120	Weeks 22-34	120	150	175
Weeks 35-42	80	90	100	Weeks 35-42	90	120	150
Weeks 43-53	80	90	100	Weeks 43-53	90	110	130

Mid Fri Sat Studio

Holidays and Holiday Weekends are Excluded Holidays and Holiday Weekends are Excluded **60 Day Booking Window** Reservations are based on availability of excess inventory

60 Day Booking Window Reservations are based on availability of excess inventory

### **HOLIDAYS**

CURRENT	Studio	1BR	2BR
Major	200	225	250
Regular	150	160	200
Minor	125	135	150

PROPOSED	Studio	1BR	2BR
Major	225	<del>25</del> 0	300
Regular	175	200	250
Minor	160	175	200

Major = Memorial Day Weekend, 4th of July Weekend, Labor Day Weekend and New Year's Eve.

Regular = MLK, Pres Wknd, Columbus Wknd, T'giving Wknd

Minor = Valentines, Mother/Father's day, Veteran's day

Dear Valued Club Boardwalk Resorts Owner.

It is with a sense of responsibility and transparency that we communicate an important update regarding owner's rates at Club Boardwalk Resorts properties.

After a thorough evaluation by both Club Boardwalk Resorts' management and the Board of Directors, a decision has been made to increase owner's rates effective this year, marking the first adjustment since 2013.

This adjustment is crucial as it will generate more revenue to aid the association. As an owner of a deeded week, you are also a member of said association, and as such are responsible for paying an annual maintenance fee. Associations are designed to be self-sustaining not-for-profit entities based on those fees, and other revenue like hotel revenue. It is important to understand that those owner's rates directly contribute to that hotel revenue, and which flows directly back to the association itself, and can help to ensure that the fee increases remain reasonable year to year.

We recognize that this adjustment may raise concerns, and to address them, we have provided an explanation of the factors influencing this decision below, some of which may resonate with you personally:

- Economic Realities: Inflation rates and the cost-of-living indexes have experienced dramatic increases from 2020 to 2023, impacting various operational aspects within the hospitality industry.
- Insurance Challenges: Property insurance costs have surged by more than 80% in the past two years. This is a result of a volatile market and the rising frequency of events deemed catastrophic by the insurance industry, such as Named Storms, Tornadoes, Floods, Earthquakes, and more.
- Labor Costs: Payroll increases, including the state-mandated minimum wage reaching \$15.13 as of 1/1/24, alongside market-driven wage analysis, have contributed to rising operational expenses.
- Infrastructure Investment: Future projects, identified through third-party independent studies, aim to repair and enhance the facility. These initiatives are crucial for maintaining a high standard and ensuring a positive experience for our vacation owners.
- Association Expenses: The association frequently incurs expenses exceeding the owner's rates on a per night basis.

We acknowledge that this increase can present challenges, and we sincerely appreciate your understanding and ongoing support. Rest assured, our commitment remains unwavering in guaranteeing the optimal functioning of our resorts, enhancing your overall experience, and ensuring the long-term sustainability of our properties.

As a reminder owner's rates are ONLY for those named on the contract and <u>immediate family</u> (parents/children), and are limited to a two (2) units per night, per contract maximum. This is a long-standing policy and due to recent abuses, the policy must be enforced.

Thank you for being a valued part of the Club Boardwalk Resorts family,

Club Boardwalk Resorts Management

#### The Royal Suites Interval Association, Inc. Financial Summary As of February 29, 2024



*Internal				
Actual 2024 Net Operating Surplus/(E Budgeted 2024 Net Operating Surplu				(\$269,045 (\$67,58)
YTD February 2024 Net Operating Su	urplus/(Deficit)	versus Budge	t	(\$201,45
Surplus and (Deficit) Versus Budget:		YTD Budget		
Revenue:	(\$418,188)	\$1,733,704	YTD Net Hotel Revenue is favorable, or a surplus to budget of \$43,687. The higher demand and ADR trend continues and we are able to take advantage of that current market even in Jan/Feb. We are now recording the MF Income of any type monthly for actual and budget purposes to keep the picture clearer. YTD Maintenance Fees is a deficit of (\$128,722). YTD Maintenance Fees as it relates to Bluegreen is being researched but we believe it is being recorded within "Maintenance Fees". It is a deficit of (\$348,308) for budgets purposes as of now.***(See Note) YTD Maintenance Fee Income as it relates to Unsolds is currently a deficit of (\$3,334).	ıry
			Current collections (2024) are -1.69% behind 2023 as of the static date of $\sim$ 4/05/23. Management is pursuing all debt vigorously, and 3rd Party Collection has been been given anything over 90 days to 3 years at this point.	
Payroll & All Expenses:	\$216,515	\$1,801,291	Favorable variance in their entirety. Largest savings we are seeing is in Departments currently, are in Admin of \$59,817, Housekeeping of \$32,887, Laundry of \$19,451, and Maintenance of \$30,016.	
Net Total:	(\$201,458)	(\$67,587)	Revenue Over Expense	
Expenses of Note:				
Property Taxes	\$12,801		We are seeing savings in Property Taxes Year to Date as the evaluations have changed and the tax rates have not gone up as estimated. The Taxes were adjusted for 2024 to a lower expense, still saving against.	
Credit Card Fees	\$9,708		Credit Card Fees were adjusted up due to increase transactions from Expedia Virtual Cards, etc And in respons to 2023. We have need seen the same increase thus far, but is fluid and seasonal.	se
Staffing Expense- Hskp	\$32,432		Currently saving in Houskeeping, however not all positions needed are filled. We are constantly and cyclically working to hire, retain, and get ready for the season.	
Laundry	\$9,515		Laundry is actually under, now that we have done a full purchase/replace to 3 new washers. The budget for Jan 2024 specifically, had a purchase of equipment within, which is now obviously not needed.	
Appliance Repair/Replace- Maint	\$16,935		Reserved for the purchase and restock of items such as Microwaves, Refridgerators, Stove Tops, etc  There are some purchases of stock and replacements, but saving against the budget as a whole.	
Staffing Expense- Maint	\$9,679		Currently saving in Maintenance, however the main position of director is not filled. We are actively looking for the position and interviews are underway.	at
Plumbing	\$4,694		There has to date not been as many Plumbing calls needed to repair rooms. This line item is obviously subject to change, but compared to last year, repairs are down.	
Utilities	\$7,773		YTD Electricity and Gas are a \$8,503 surplus and a (\$730) deficit to budget respectively. These line items are fluid, and depend on multiple factors, including seasonality.	
			Note: *** Bluegreen Maintenance Fee budget is being researched. We did receive payment prior to the end of the year. However the grouping may be different in Revenue, once we confirm that suspicion we may combine the Maintenance Fee budget into just "Maintenance Fees" and "Maintenance Fee Unsolds"  We are now "head first" into the audits and audit requests. Once the audit is final it will be sent.  There is a few smaller items that require research (hence internal), we are now applying a quarterly review approto that to make quarterly finds/corrections so that by YE there is less or none needed internally.	

### Royal Suites Interval Association, Inc. Balance Sheet February 29, 2024



-INTERNALLY PREPARED-

	TOTAL	OPERATING FUND	FUND
ASSETS			
Cash	\$1,237,152	\$946,749	\$290,403
Money Market	1,080,249	0	1,080,249
Assessments Receivable - Net of Allowances for Doubtful Accounts			
of \$18,543,612	4,847,855	4,847,855	
Other Receivables	0	0	
Due from Affiliated Entities	3,440,394	3,440,394	
Prepaid Expenses	70,614	70,614	
Property, Equipment, Furnishings, net	1,124,803	1,124,803	
Interfund Balances	0	(1,689,155)	1,689,155
TOTAL ASSETS	\$11,801,067	\$8,741,260	\$3,059,807
LIABILITIES AND FUND BALANCES			
LIABILITIES			
Accounts Payable and Accrued Expenses	\$217,585	\$217,585	
Assessments Received in Advance	6,085,102	6,085,102	
Due to Affiliated Entities	1,097,981	1,097,981	
Advanced Deposits	55,962	55,962	<u> </u>
TOTAL LIABILITIES	7,456,630	7,456,630	0
FUND BALANCES	4,344,437	1,284,631	3,059,807
TOTAL LIABILITIES AND FUND BALANCES	\$11,801,067	\$8,741,260	\$3,059,807

## Royal Suites Interval Owners Assocation Profit and Loss Statement For the Two Months Ending February 29, 2024

<u> </u>	Actual	February Budget	Variance	Actual	YTD Budget	Variance
Maintenance Fees						
Maintenance fees	\$586,139	\$652,555	(\$66,416)	\$1,176,338	\$1,305,110	(\$128,772)
Maintenance fees - unsold	65,000	66,667	(1,667)	130,000	133,334	(3,334)
Maintenance fees - Bluegreen	0	174,154	(174,154)	0	348,308	(348,308)
Allowance for uncollectible fees	(146,510)	(146,510)	0	(293,020)	(293,020)	0
Maintenance Fees net	504,629	746,866	(242,237)	1,013,318	1,493,732	(480,414)
Other Revenues						
Hotel income	148,090	110,328	37,762	227,225	183,538	43,687
Parking income	8,199	9,500	(1,301)	13,343	15,600	(2,257)
Other income	43,082	21,667	21,415	61,630	34,834	26,796
Interest income	0	3,000	(3,000)	0	6,000	(6,000)
Total Revenues	704,000	891,361	18,415	1,315,516	1,733,704	(418,188)
Expenses						
Administration	84,915	129.650	44.735	205,570	265,387	59,817
Collections	9,754	14,106	4,352	19,228	28,131	8,903
Housekeeping	103,734	120,086	16,352	207,285	240,172	32,887
Laundry	13,826	16,765	2,939	25,429	44,880	19,451
Customer Care	26,415	16,686	(9,729)	38,994	33,372	(5,622)
Front Desk	50,303	45,000	(5,303)	94,518	90,000	(4,518)
Owner Services	4,413	8,414	4,001	11,066	21,378	10,312
Maintenance	53,898	69,393	15,495	108,770	138,786	30,016
Utilities	14,832	10,750	(4,082)	16,627	24,400	7,773
Reserve	86,063	86,063	0	172,126	172,126	0
COA fees	216,445	216,445	0	432,890	432,890	0
Management fees	112,238	162,326	50,088	252,058	309,769	57,711
Total Expenses	776,836	895,684	118,848	1,584,561	1,801,291	216,730
Net Income / (Loss)	(72,836)	(4,323)	(68,513)	(269,045)	(67,587)	(201,458)

#### Royal Suites Interval Owners Assocation Departmental Statement General Administration

February		YTD			
Actual	Budget	Variance	Actual	Budget	Variance
\$7,667	\$8,051	\$384	\$14,410	\$16,202	\$1,792
711	775	64	(6,437)	1,550	7,987
128	725	597	7,537	1,450	(6,087)
8,506	9,551	1,045	15,510	19,202	3,692
239	240	1	239	480	241
429	550	121	863	1,100	237
0	417	417	0	834	834
3,620	9,950	6,330	16,492	26,200	9,708
0	1,292	1,292	0	2,584	2,584
834	900	66	1,667	1,800	133
0	167	167	0	334	334
62	125	63	2,096	250	(1,846)
0	83	83	0	166	166
1,066	0	(1,066)	1,488	0	(1,488)
0	19,863	19,863	20,400	39,726	19,326
900	0	(900)	1,800	0	(1,800)
0	200	200	0	400	400
484	8,850	8,366	9,913	17,700	7,787
0	0	0	780	0	(780)
5,386	2,094	(3,292)	7,519	3,875	(3,644)
1,000	1,000	0	2,000	2,000	0
11	0	(11)	25	0	(25)
0	150	150	0	300	300
10,300	10,300	0	20,600	20,600	0
0	0	0	23	0	(23)
49,211	55,611	6,400	98,421	111,222	12,801
2,867	8,307	5,440	5,734	16,614	10,880
84,915	129,650	44,735	205,570	265,387	59,817
-	\$7,667 711 128  8,506 239 429 0 3,620 0 834 0 62 0 1,066 0 900 0 484 0 5,386 1,000 11 0 10,300 0 49,211 2,867	Actual         Budget           \$7,667         \$8,051           711         775           128         725           8,506         9,551           239         240           429         550           0         417           3,620         9,950           0         1,292           834         900           0         167           62         125           0         83           1,066         0           0         19,863           900         0           484         8,850           0         0           5,386         2,094           1,000         1,000           11         0           0         10,300           0         0           49,211         55,611           2,867         8,307	\$7,667         \$8,051         \$384           711         775         64           128         725         597           8,506         9,551         1,045           239         240         1           429         550         121           0         417         417           3,620         9,950         6,330           0         1,292         1,292           834         900         66           0         167         167           62         125         63           0         83         83           1,066         0         (1,066)           0         19,863         19,863           900         0         (900)           0         200         200           484         8,850         8,366           0         0         0           5,386         2,094         (3,292)           1,000         1,000         0           11         0         (11)           0         150         150           10,300         10,300         0           0         0	Actual         Budget         Variance         Actual           \$7,667         \$8,051         \$384         \$14,410           711         775         64         (6,437)           128         725         597         7,537           8,506         9,551         1,045         15,510           239         240         1         239           429         550         121         863           0         417         417         0           3,620         9,950         6,330         16,492           0         1,292         1,292         0           834         900         66         1,667           0         167         167         0           62         125         63         2,096           0         83         83         0           1,066         0         (1,066)         1,488           0         19,863         19,863         20,400           900         0         (900)         1,800           0         0         200         0           484         8,850         8,366         9,913           0 <td< td=""><td>Actual         Budget         Variance         Actual         Budget           \$7,667         \$8,051         \$384         \$14,410         \$16,202           711         775         64         (6,437)         1,550           128         725         597         7,537         1,450           8,506         9,551         1,045         15,510         19,202           239         240         1         239         480           429         550         121         863         1,100           0         417         417         0         834           3,620         9,950         6,330         16,492         26,200           0         1,292         1,292         0         2,584           834         900         66         1,667         1,800           0         167         167         0         334           62         125         63         2,096         250           0         83         83         0         166           1,066         0         (1,066)         1,488         0           0         0         20         20         0         400</td></td<>	Actual         Budget         Variance         Actual         Budget           \$7,667         \$8,051         \$384         \$14,410         \$16,202           711         775         64         (6,437)         1,550           128         725         597         7,537         1,450           8,506         9,551         1,045         15,510         19,202           239         240         1         239         480           429         550         121         863         1,100           0         417         417         0         834           3,620         9,950         6,330         16,492         26,200           0         1,292         1,292         0         2,584           834         900         66         1,667         1,800           0         167         167         0         334           62         125         63         2,096         250           0         83         83         0         166           1,066         0         (1,066)         1,488         0           0         0         20         20         0         400

# Royal Suites Interval Owners Assocation Departmental Statement Collections

Actual	Budget	Manianaa		The second secon	
	Duaget	Variance	Actual	Budget	Variance
\$8,708	\$10,282	\$1,574	\$16,872	\$20,564	\$3,692
834	1,033	199	1,731	2,066	335
(571)	1,061	1,632	(1,027)	2,122	3,149
8,971	12,376	3,405	17,576	24,752	7,176
0	81	81	0	81	81
23	28	5	47	56	9
18	0	(18)	36	0	(36)
0	65	65	42	130	88
0	155	155	0	310	310
0	684	684	0	1,368	1,368
0	33	33	37	66	29
742	684	(58)	1,490	1,368	(122)
9,754	14,106	4,352	19,228	28,131	8,903
	834 (571) 8,971 0 23 18 0 0 0 0 742	834 1,033 (571) 1,061 8,971 12,376 0 81 23 28 18 0 0 65 0 155 0 684 0 33 742 684	834       1,033       199         (571)       1,061       1,632         8,971       12,376       3,405         0       81       81         23       28       5         18       0       (18)         0       65       65         0       155       155         0       684       684         0       33       33         742       684       (58)	834       1,033       199       1,731         (571)       1,061       1,632       (1,027)         8,971       12,376       3,405       17,576         0       81       81       0         23       28       5       47         18       0       (18)       36         0       65       65       42         0       155       155       0         0       684       684       0         0       33       33       37         742       684       (58)       1,490	834       1,033       199       1,731       2,066         (571)       1,061       1,632       (1,027)       2,122         8,971       12,376       3,405       17,576       24,752         0       81       81       0       81         23       28       5       47       56         18       0       (18)       36       0         0       65       65       42       130         0       155       155       0       310         0       684       684       0       1,368         0       33       33       37       66         742       684       (58)       1,490       1,368

# Royal Suites Interval Owners Assocation Departmental Statement Housekeeping For the Two Months Ending February 29, 2024

	February			YTD	
Actual	Budget	Variance	Actual	Budget	Variance
\$80,384	\$85,980	\$5,596	\$156,931	\$171,960	\$15,029
6,829	9,655	2,826	13,225	19,310	6,085
2,376	6,837	4,461	2,356	13,674	11,318
89,589	102,472	12,883	172,512	204,944	32,432
0	2,167	2,167	2,461	4,334	1,873
75	300	225	340	600	260
0	250	250	0	500	500
12,900	7,083	(5,817)	17,231	14,166	(3,065)
85	100	15	86	200	114
204	6,500	6,296	12,708	13,000	292
0	333	333	185	666	481
881	881	0	1,762	1,762	0
103,734	120,086	16,352	207,285	240,172	32,887
	\$80,384 6,829 2,376 <b>89,589</b> 0 75 0 12,900 85 204 0 881	Actual         Budget           \$80,384         \$85,980           6,829         9,655           2,376         6,837           89,589         102,472           0         2,167           75         300           0         250           12,900         7,083           85         100           204         6,500           0         333           881         881	Actual         Budget         Variance           \$80,384         \$85,980         \$5,596           6,829         9,655         2,826           2,376         6,837         4,461           89,589         102,472         12,883           0         2,167         2,167           75         300         225           0         250         250           12,900         7,083         (5,817)           85         100         15           204         6,500         6,296           0         333         333           881         881         0	Actual         Budget         Variance         Actual           \$80,384         \$85,980         \$5,596         \$156,931           6,829         9,655         2,826         13,225           2,376         6,837         4,461         2,356           89,589         102,472         12,883         172,512           0         2,167         2,167         2,461           75         300         225         340           0         250         250         0           12,900         7,083         (5,817)         17,231           85         100         15         86           204         6,500         6,296         12,708           0         333         333         185           881         881         0         1,762	Actual         Budget         Variance         Actual         Budget           \$80,384         \$85,980         \$5,596         \$156,931         \$171,960           6,829         9,655         2,826         13,225         19,310           2,376         6,837         4,461         2,356         13,674           89,589         102,472         12,883         172,512         204,944           0         2,167         2,167         2,461         4,334           75         300         225         340         600           0         250         250         0         500           12,900         7,083         (5,817)         17,231         14,166           85         100         15         86         200           204         6,500         6,296         12,708         13,000           0         333         333         185         666           881         881         0         1,762         1,762

# Royal Suites Interval Owners Assocation Departmental Statement Laundry For the Two Months Ending February 29, 2024

		February			YTD	
	Actual	Budget	Variance	Actual	Budget	Variance
Expenses						
Salaries	\$11,064	\$13,285	\$2,221	\$21,052	\$26,570	\$5,518
Payroll Taxes	1,179	1,492	313	2,242	2,984	742
Group Insurance	0	1,038	1,038	0	2,076	2,076
Staffing Expenses	12,243	15,815	3,572	23,294	31,630	8,336
Supplies	0	800	800	0	1,600	1,600
Laundry Equipment	1,583	150	(1,433)	2,135	11,650	9,515
Total Expenses	13,826	16,765	2,939 =======	25,429	44,880	19,451 =======

# Royal Suites Interval Owners Assocation Departmental Statement Customer Care

		February			YTD	
	Actual	Budget	Variance	Actual	Budget	Variance
Expenses						
Salaries	\$26,302	\$15,811	(\$10,491)	\$38,758	\$31,622	(\$7,136)
Payroll Taxes	112	265	153	200	530	330
Group Insurance	0	281	281	0	562	562
Staffing Expenses	26,414	16,357	(10,057)	38,958	32,714	(6,244)
Computer Supplies	0	16	16	0	32	32
Dues and Subscriptions	0	271	271	0	542	542
Employee Relations	0	10	10	35	20	(15)
Office Supplies	1	16	15	1	32	31
Supplies	0	16	16	0	32	32
Total Expenses	26,415	16,686	(9,729)	38,994	33,372	(5,622)
	=======	========	=========	=========	=======	========

### Royal Suites Interval Owners Assocation Departmental Statement Front Desk

	February			YTD			
	Actual	Budget	Variance	Actual	Budget	Variance	
Expenses							
Salaries	\$43,984	\$35,449	(\$8,535)	\$81,986	\$70,898	(\$11,088)	
Payroll Taxes	4,534	3,981	(553)	8,490	7,962	(528)	
Group Insurance	(243)	2,878	3,121	(551)	5,756	6,307	
Staffing Expenses	48,275	42,308	(5,967)	89,925	84,616	(5,309)	
Computer Supplies	0	300	300	0	600	600	
Employee Relations	0	417	417	167	834	667	
Hospitality	11	0	(11)	78	0	(78)	
Printing	0	125	125	0	250	250	
Equipment Rental	0	50	50	0	100	100	
Repairs and Maintenance	0	42	42	0	84	84	
Office Supplies	1,156	375	(781)	1,567	750	(817)	
Supplies	206	1,083	877	1,727	2,166	439	
Travel	40	0	(40)	40	0	(40)	
Uniforms	152	250	98	476	500	24	
Customer Satisfaction	463	50	(413)	538	100	(438)	
Total Expenses	50,303	45,000	(5,303)	94,518	90,000	(4,518)	
	======= :	=======			========		

# Royal Suites Interval Owners Assocation Departmental Statement Owner Services

	February			YTD	
Actual	Budget	Variance	Actual	Budget	Variance
\$2,542	\$6,120	\$3,578	\$5,106	\$12,240	\$7,134
204	463	259	433	926	493
522	291	(231)	1,086	582	(504)
3,268	6,874	3,606	6,625	13,748	7,123
26	0	(26)	51	0	(51)
637	1,240	603	2,806	2,780	(26)
31	50	19	31	2,600	2,569
356	250	(106)	1,458	2,250	792
95	0	(95)	95	0	(95)
4,413	8,414	4,001	11,066	21,378	10,312
	\$2,542 204 522 	\$2,542 \$6,120 204 463 522 291 3,268 6,874 26 0 637 1,240 31 50 356 250 95 0	Actual         Budget         Variance           \$2,542         \$6,120         \$3,578           204         463         259           522         291         (231)           3,268         6,874         3,606           26         0         (26)           637         1,240         603           31         50         19           356         250         (106)           95         0         (95)	Actual         Budget         Variance         Actual           \$2,542         \$6,120         \$3,578         \$5,106           204         463         259         433           522         291         (231)         1,086           3,268         6,874         3,606         6,625           26         0         (26)         51           637         1,240         603         2,806           31         50         19         31           356         250         (106)         1,458           95         0         (95)         95	Actual         Budget         Variance         Actual         Budget           \$2,542         \$6,120         \$3,578         \$5,106         \$12,240           204         463         259         433         926           522         291         (231)         1,086         582           3,268         6,874         3,606         6,625         13,748           26         0         (26)         51         0           637         1,240         603         2,806         2,780           31         50         19         31         2,600           356         250         (106)         1,458         2,250           95         0         (95)         95         0

# Royal Suites Interval Owners Assocation Departmental Statement Maintenance

	February			YTD			
_	Actual	Budget	Variance	Actual	Budget	<u>Variance</u>	
Expenses				- <del></del>			
Salaries	\$40,128	\$42,269	\$2,141	\$80,505	\$84,538	\$4,033	
Payroll Taxes	3,968	4,747	779	7,612	9,494	1,882	
Group Insurance	7,940	8,595	655	13,426	17,190	3,764	
Staffing Expenses	52,036	55,611	3,575	101,543	111,222	9,679	
Employee Relations	0	375	375	0	750	750	
Internal Communications	0	208	208	0	416	416	
Office Supplies	0	100	100	38	200	162	
Supplies	103	667	564	291	1,334	1,043	
Training and Education	0	0	0	510	0	(510)	
Travel	0	100	100	0	200	200	
Uniforms	238	250	12	238	500	262	
Appliance Repair	0	2,500	2,500	581	5,000	4,419	
Building	402	583	181	604	1,166	562	
Carpentry	0	417	417	49	834	785	
Electrical Equipment	111	208	97	1,825	416	(1,409)	
Flooring	0	833	833	0	1,666	1,666	
Furniture	0	833	833	130	1,666	1,536	
Grounds and landscaping	0	0	0	53	0	(53)	
HVAC Equipment	0	1,667	1,667	0	3,334	3,334	
Light bulbs	0	500	500	0	1,000	1,000	
Mechanical Equipment	0	250	250	0	500	500	
Painting and Decorating	221	833	612	472	1,666	1,194	
Plumbing	0	2,500	2,500	306	5,000	4,694	
Service Contracts	416	500	84	831	1,000	169	
Telephone Repairs	371	125	(246)	1,299	250	(1,049)	
Television Repairs	0	333	333	0	666	666	
Total Expenses	53,898	69,393	15,495	108,770	138,786	30,016	

# Royal Suites Interval Owners Assocation Departmental Statement Utilities

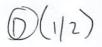
		February			YTD	
	Actual	Budget	Variance	Actual	Budget	Variance
Expenses						
Power	\$12,997	\$9,250	(\$3,747)	\$12,997	\$21,500	\$8,503
Gas	1,835	1,500	(335)	3,630	2,900	(730)
Total Expenses	14,832	10,750	(4,082)	16,627	24,400	7,773



# FOR ALL DISPOSITION CODES AS OF **04-05-2024**

#### Similar Period Prior Year (4/9)

CHARCE	LINIADD	LINIADD	B 4 A INIT		ARDA			
CHARGE	UNAPP	UNAPP	MAINT			707116	2023	
DESCRIPTION	CASH	NON CASH	FEE	LATE CHG	ROC	TOTALS		
2024 CHARGES	0	0	8927470.55	205334.9	48985	9184054.45		
2024 RCVY CHGS	0	0	0	0	0	0	\$8,538,339.21	
2024 APPLIED	6418.38	0	-5349165.22	-32605.25	-9192.24	-5386708.33		
CASH	2301.64	0	-3245457.58	-27736.26	-7573.86	-3280627.06		
NON CASH	4116.74	0	-2103707.64	-4868.99	-1618.38	-2106081.27		
DISC TRAN	0	0	0	0	0	0		
WOFF TRAN	0	0	0	0	0	0	\$5,260,508.07	
2024 CREDIT	-109352.78	-6938.65	0	0	0	-116291.43		
2024 BALANCE	-102934.4	-6938.65	3578305.33	172729.65	39792.76	3681054.69		
2024 WRITEOFF	0	0	-8245.11	-140	-75	-8460.11		
2024 RCVY DISP	-6109.8	0	-35535.53	-395	-370.5	-42410.83		~24 vs 23
2024 ACTIVE BAL	-109044.2	-6938.65	3534524.69	172194.65	39347.26	3630183.75	61.61%	61.61%
			59.92%	15.88%	18.77%			
					*voluntary			-1.69%
		*anything se	nt to third part	y roughly 90 to	3 years owe	d	20070-01091	
							\$23,956.22	
2023 CHARGES	0	0	8649238.58	190085	48675	8893294.58		
2023 RCVY CHGS	0	0	0	0	0	0		
2023 APPLIED	4564.68	2329.21	-5823142.78	-52881.55	-47570.66	-5921763.1		
CASH	-3057.06	0	-3784266.32	-47049.48	-9200.38	-3848619.24	\$23,956.22	
NON CASH	7621.74	2329.21	-2038876.46	-5832.07	-38370.28	-2073143.86		
DISC TRAN	0	0	0	0	0	0		
WOFF TRAN	0	0	0	0	0	0		
2023 CREDIT	-1958.3	-35	0	0	0	-1993.3		
2023 BALANCE	2606.38	2294.21	2826095.8	137203.45	1104.34	2969538.18		
2023 WRITEOFF	589	0	-73662.17	-2415	-485	-75973.17		
2023 RCVY DISP	-3195.38	-2294.21	-58103.06	-1045	-614.34	-65254.99		
2023 ACTIVE BAL	0	0	2694330.57	133743.45	5	2828310.02		
			67.33%	27.82%	97.73%			



# RSIOA RESERVE STANDING 2/29/2024

Balance Morgan Stanley Capital	\$1,088,737
Balance TD Bank Reserve	438,533
Total Funds on hand	1,527,269
Funds approved not completed:	
Renovations not completed (2024)	(34,227)
Total	(34,227)
Balance after completion of approved projects	1,493,043
Transfers In:	
2022 Contribution to Rooms Reserve to be made	432,750
2023 Contribution to Rooms Reserve to be made	1,032,750
2024 Contribution to Rooms Reserve to be made	1,032,750
Total Transfers In	2,498,250
Transfers Out:	
Due to Operating (2024 Interest)	(24,785)
Total Transfers Out	(24,785)
Potential Balance end of 2024	\$3,966,507
Target Balance 12/31/24 - Per Reserve Study	\$3,751,094

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Royal Suites Interval Association Interval Rooms 4/9/2024 (D)(2/2)

Reserve Account as of 2/29/2024

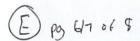
60 North Maine Ave Atlantic City, NJ 08401

Open Renovation Projects

Project Code	<u>Description</u>	Amt. Approved <u>By Board</u>	Expenses 2/29/2024	left to be billed
24-004	Tub Refinishing 2024	\$34,226.62	\$0.00	\$34,226.62
				\$34,226.62

CLIENT STATEMENT | For the Period February 1-29, 2024

Morgan Stanley



STATEMENT FOR:

ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M PAJIL BATTI F & C IBONE

Morgan Stanley Smith Barney LLC. Member SIPC.

**#BWNJGWM** 

ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M PAJIL BATTLE & C IBONE 1507 BOARDWALK ATLANTIC CITY NJ 08401-7012 Beginning Total Value (as of 2/1/24) Ending Total Value (as of 2/29/24) Includes Accrued Interest \$1,084,651.34 \$1,088,736.57

Your Financial Advisor Team FLYNN/YELLOVICH 732-244-9200

Your Branch

1433 HOOPER AVE TOMS RIVER, NJ 08753

Telephone: 732-244-9200; Alt. Phone: 800-676-0996; Fax: 732-505-4737

Client Service Center (24 Hours a Day; 7 Days a Week): 800-869-3326 Access Your Account Online: www.morganstanley.com/online

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### Standard Disclosures

The following Disclosures are applicable to the enclosed statement(s). Expanded Disclosures are attached to your most recent June and December statement (or your first Statement if you have not received a statement for those months). The Expanded Disclosures are also available online or by contacting us by using the contact information on indicated below the position. the statement cover page.

#### Questions?

Questions regarding your account may be directed to us by using the contact information on the statement cover page.

#### **Errors and Inquiries**

Be sure to review your statement promptly, and immediately address any concerns regarding entries that you do not understand or believe were made in error by contacting us by using the contact information on your statement cover page. Oral communications regarding any inaccuracy or discrepancy in this statement should be re-confirmed in writing to further protect your rights, including rights under the Securities Investor Protection Act (SIPA). Your statement will be deemed correct unless we receive a written inquiry of a suspected error. See your account documentation for special rules regarding your rights and responsibilities with respect to erroneous electronic fund transfers, including a description of the transfers covered. For concerns or complaints, contact us.

#### Senior Investor Helpline

Senior Investor clients or those acting on their behalf have a convenient way to communicate with our Firm by calling us at (800) 280-4534 Monday-Friday 9am-7pm Eastern Time.

Availability of Free Credit Balances and Financial Statements Under the customer protection rules of the SEC [17 CFR §240.15c3-3], we may use funds comprising free credit balances carried for customer accounts here, provided that these funds are payable to customers on demand (i.e., are free of a lien or right of set-off in our favor or on behalf of some third party to whom you have given control). A financial statement of this organization is available for your personal inspection at its offices, or a copy will be mailed to you upon your written request.

#### **Listed Options**

Information with respect to commissions and other charges related to the execution of options transactions has been included in confirmations of such transactions previously furnished to you and such information will be made available to you promptly at your request. Promptly advise us of any material change in your investment objectives or financial situation.

Important Information if You are a Margin Customer(not available for certain retirement accounts)

If you have margin privileges, you may borrow money from us in

exchange for pledging assets in your accounts as collateral for any outstanding margin loan. The amount you may borrow is based on the value of the eligible securities in your margin accounts. If a security has SIPC Protection eligible shares, the number of shares pledged as collateral will be

#### Margin Interest Charges

We calculate interest charges on margin loans as follows: (1) multiply the applicable margin interest rate by the daily close of business net settled debit balance, and (2) divide by 360 (days). Margin interest accrues daily throughout the month and is added to your debit balance at month-end. The month-end interest charge is the sum of the daily accrued interest calculations for the month. We add the accrued applicable interest rate changes and at the close of every statement month. For interest rate information, log into your account online and select your account with a Margin agreement to view more information.

#### Information Regarding Special Memorandum Account

If you have a Margin Account, this is a combined statement of your Margin Account and Special Memorandum Account maintained for you under Section 220.5 of Regulation T issued by the Board of Governors of the Federal Reserve System. The permanent record of the Special Memorandum Account as required by Regulation T is available for your & Co. LLC or Morningstar, Inc. Research ratings are the research inspection at your request.

#### Important Information About Auction Rate Securities

For certain Auction Rate Securities there is no or limited liquidity. Therefore, the price(s) for these Auction Rate Securities are indicated by N/A (not available). There can be no assurance that a successful auction will occur or that a secondary market exists or will develop for a particular security.

#### Structured Investments Risks and Considerations

Structured Investments (Structured Products) are complex products and your account contains an advisory component or is an advisory may be subject to special risks. Investors should consider the concentration risk of owning the related security and their total exposure to any underlying asset. Structured Investments, which may appear in various statement product categories and are identified on the Position Description Details line as "Asset Class: Struct Inv," may not perform in a manner consistent with the statement product category where they appear and therefore may not satisfy portfolio asset allocation needs for that category. For information on the risks and conflicts of interest related to Structured Investments generally, log Revised 11/2022 in to Morgan Stanley Online and go to

www.morganstanley.com/structuredproductsrisksandconflicts.

#### Security Measures

This statement features several embedded security elements to safeguard its authenticity. One is a unique blue security rectangle,

printed in heat-sensitive ink on the back of every page. When exposed to warmth, the color will disappear, and then reappear.

We are a member of Securities Investor Protection Corporation (SIPC), which protects securities of its customers up to \$500,000 (including \$250,000 for claims for cash). An explanatory brochure is available upon request or at www.sipc.org. Losses due to market fluctuation are not protected by SIPC and assets not held with us may not be covered by SIPC protection. To obtain information about SIPC, including an explanatory SIPC brochure, contact SIPC at 1-202-371-8300 or visit www.sipc.org.

#### Transaction Dates and Conditions

interest to your debit balance and start a new calculation each time the Upon written request, we will furnish the date and time of a transaction and the name of the other party to a transaction. We and/or our affiliates may accept benefits that constitute payment for order flow. Details regarding these benefits and the source and amount of any other remuneration received or to be received by us in connection with any transaction will be furnished upon written request.

#### Equity Research Ratings Definitions and Global Investment Manager **Analysis Status**

Some equity securities may have research ratings from Morgan Stanley providers' opinions and not representations or guarantees of performance. For more information about each research provider's rating system, see the Research Ratings on your most recent June or December statement (or your first statement if you have not received a statement for those months), go online or refer to the research provider's research report. Research reports contain more complete information concerning the analyst's views and you should read the entire research report and not infer its contents from the rating alone. If account, a GIMA status will apply.

Credit Ratings from Moody's Investors Service and Standard & Poor's The credit rating from Moody's Investors Service and Standard & Poor's may be shown for certain securities. All credit ratings represent the opinions of the provider and are not representations or guarantees of performance. Please contact us if you need further information or assistance in interpreting these credit ratings.

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## **Account Summary**

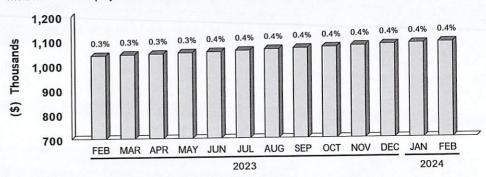
Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

#### CHANGE IN VALUE OF YOUR ACCOUNT (includes accrued interest)

	This Period (2/1/24-2/29/24)	This Year (1/1/24-2/29/24)
TOTAL BEGINNING VALUE	\$1,084,651.34	\$1,080,249.42
Credits		_
Debits	<u> </u>	_
Security Transfers		
Net Credits/Debits/Transfers		
Change in Value	4,085.23	8,487.15
TOTAL ENDING VALUE	\$1,088,736.57	\$1,088,736.57

#### MARKET VALUE OVER TIME

The below chart displays the most recent thirteen months of Market Value.



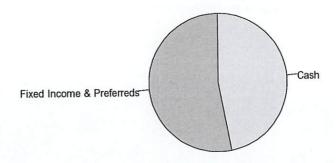
The percentages above represent the change in dollar value from the prior period. They do not represent account investment performance, as they do not consider the impact of contributions and withdrawals, nor other factors that may have affected performance calculations. No percentage will be displayed when the previous month reflected no value.

#### ASSET ALLOCATION (includes accrued interest)

	Market Value	Percentage
Cash	\$511,618.05	46.99
Fixed Income & Preferreds	577,118.52	53.01
TOTAL VALUE	\$1,088,736.57	100.00%

FDIC rules apply and Bank Deposits are eligible for FDIC insurance but are not covered by SIPC. Cash and securities (including MMFs) are eligible for SIPC coverage. See Expanded Disclosures.

Values may include assets externally held, as a courtesy, and may not be covered by SIPC. Foreign Exchange (FX) is neither FDIC nor SIPC insured. For additional information, refer to the corresponding section of this statement.



This asset allocation represents holdings on a trade date basis, and projected settled Cash/BDP and MMF balances. These classifications do not constitute a recommendation and may differ from the classification of instruments for regulatory or tax purposes.

CLIENT STATEMENT | For the Period February 1-29, 2024

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## **Account Summary**

Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

#### BALANCE SHEET (^ includes accrued interest)

	Last Period	This Period
	(as of 1/31/24)	(as of 2/29/24)
Cash, BDP, MMFs	\$325,757.52	\$760.12
Savings and Time Deposits	508,886.82	510,857.93
Certificates of Deposit ^	575,007.00	577,118.52
Net Unsettled Purchases/Sales	(325,000.00)	<u> </u>
Total Assets	\$1,084,651.34	\$1,088,736.57
Total Liabilities (outstanding balance)		
TOTAL VALUE	\$1,084,651.34	\$1,088,736.57

#### INCOME AND DISTRIBUTION SUMMARY

	This Period (2/1/24-2/29/24)	This Year (1/1/24-2/29/24)
Interest	\$1,973.71	\$24,785.39
Income And Distributions	\$1,973.71	\$24,785.39
Tax-Exempt Income		_
TOTAL INCOME AND DISTRIBUTIONS	\$1,973.71	\$24,785.39

Taxable and tax exempt income classifications are based on the characteristics of the underlying securities and not the taxable status of the account.

#### **CASH FLOW**

0,101112011		This Desired	This Vaca	
		This Period (2/1/24-2/29/24)	This Year (1/1/24-2/29/24)	
OPENING CASH, BDP,	MMFs	\$325,757.52	\$44.47	
Purchases		(1,971.11)	(579,069.74)	
Sales and Redemption	าร	<u> </u>	555,000.00	
Prior Net Unsettled Pr	urch/Sales	(325,000.00)	N/A	
Income and Distribution	ons	1,973.71	24,785.39	
Total Investment Relate	d Activity	\$(324,997.40)	\$715.65	
Total Cash Related Acti	vity		_	
Total Card/Check Activity	ty			
CLOSING CASH, BDP,	MMFs	\$760.12	\$760.12	
GAIN/(LOSS) SUMN	MARY			
			Unrealized	
	Realized This Period (2/1/24-2/29/24)	Realized This Year (1/1/24-2/29/24)	Inception to Date (as of 2/29/24)	
Short-Term (Loss)	-	_	\$(3.00)	

This Summary is for informational purposes only and should not be used for tax preparation. Refer to the Expanded Disclosures or go to www.morganstanley.com/wealth/disclosures/disclosures.asp.

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### **Account Detail**

Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

**Investment Objectives (in order of priority):** Capital Appreciation, Income, Aggressive Income, Speculation *Inform us if your investment objectives, as defined in the Expanded Disclosures, change.* 

**Brokerage Account** 

#### **HOLDINGS**

This section reflects positions purchased/sold on a trade date basis. "Market Value" and "Unrealized Gain/(Loss)" may not reflect the value that could be obtained in the market. Your actual investment return may differ from the unrealized gain/(loss) displayed. Fixed Income securities are sorted by maturity or pre-refunding date, and alphabetically within date. Estimated Annual Income a) is calculated on a pre-tax basis, b) does not include any reduction for applicable non-US withholding taxes, c) may include return of principal or capital gains which could overstate such estimates, and d) for holdings that have a defined maturity date within the next 12 months, is reflected only through maturity date. Actual income or yield may be lower or higher than the estimates. Current Yield is an estimate for informational purposes only. It reflects the income generated by an investment, and is calculated by dividing the total estimated annual income by the current market value of the entire position. It does not reflect changes in its price.

Structured Investments, identified on the Position Description Details line as "Asset Class: Struct Inv," may appear in various statement product categories. When displayed, the accrued interest, annual income and current yield for those with a contingent income feature (e.g., Range Accrual Notes or Contingent Income Notes) are estimates and assume specified accrual conditions are met during the relevant period and payment in full of all contingent interest. For Floating Rate Securities, the accrued interest, annual income and current yield are estimates based on the current floating coupon rate and may not reflect historic rates within the accrual period. For more information on how we price securities, go to www.morganstanley.com/wealth/disclosures/disclosures/disclosures.asp.

#### CASH, BANK DEPOSIT PROGRAM AND MONEY MARKET FUNDS

Cash, Bank Deposit Program, and Money Market Funds are generally displayed on a settlement date basis. You have the right to instruct us to liquidate your bank deposit balance(s) or shares of any money market fund balance(s) at any time and have the proceeds of such liquidation remitted to you. Estimated Annual Income, Accrued Interest, and APY% will only be displayed for fully settled positions. Under the Bank Deposit Program, free credit balances held in an account(s) at Morgan Stanley Smith Barney LLC are automatically deposited into an interest-bearing deposit account(s), at Morgan Stanley Bank, N.A. and/or Morgan Stanley Private Bank, National Association, each a national bank, FDIC member and an affiliate of Morgan Stanley. Under certain circumstances, deposits may be held at FDIC insured Program Banks. For more information regarding the Bank Deposit Program and the Program Banks, go to https://www.morganstanley.com/content/dam/msdotcom/en/wealth-disclosures/pdfs/BDP\_disclosure.pdf

			7-Day		
Description		Market Value	Current Yield %	Est Ann Income	APY %
MORGAN STANLEY BANK N.A.		\$760.12		\$0.38	0.050
	Percentage				
The state of the s	of Holdings	Market Value		Est Ann Income	
CASH, BDP, AND MMFs	0.07%	\$760.12		\$0.38	

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Account Detail

Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

#### SAVINGS AND TIME DEPOSITS

USD Savings and Foreign Currency Deposits are eligible for FDIC insurance up to applicable USD equivalent limits. Deposits are not SIPC insured. For more information about FDIC insurance, visit www.fdic.gov. Deposit and Withdrawal activity for Savings and Time Deposits holdings will appear in the CASH FLOW ACTIVITY BY DATE or in the PURCHASES, DIVIDENDS REINVESTMENTS, and SALES AND REDEMPTIONS section of the statement.

#### USD SAVINGS AND TIME DEPOSITS

Estimated Annual Income, Accrued Interest, and APY% will only be displayed for fully settled positions. Excessive withdrawals from Savings Deposit accounts that are in excess of applicable limits within a given month are subject to fees. All Savings Deposits are held at Morgan Stanley Bank, N.A. and/or Morgan Stanley Private Bank, National Association, both FDIC members and affiliates of Morgan Stanley Smith Barney LLC.

#### **USD SAVINGS DEPOSITS**

Description	Value	Est Ann Income	APY %
MSBNA PREFERRED SAVINGS- QC	\$256,697.35	\$12,834.87	5.00
Asset Class: Cash			
MSPBNA PREFERRED SAVINGS- QC	254,160.58	12,708.03	5.00
Asset Class: Cash			
		Fet Aug Income	

	Percentage of Holdings	Value	Est Ann Income Accrued Interest
SAVINGS AND TIME DEPOSITS	46.92%	\$510,857.93	\$25,542.90

#### **CERTIFICATES OF DEPOSIT**

			Orig Unit Cost		Orig Total Cost		Unrealized	Est Ann Income	Current	
Security Description	Trade Date	Face Value	Adj Unit Cost	Unit Price	Adj Total Cost	Market Value	Gain/(Loss)	Accrued Interest	Yield %	
ALLY BK SANDY UTAH CD Coupon Rate 5.100%; Matures 03/01/2024; CUSIP 02007G	1/26/24 [52	250,000.000	\$100.000 \$100.000	\$100.000	\$250,000.00 \$250,000.00	\$249,999.75	\$(0.25) ST	\$1,013.01 \$975.41	0.41	
Interest Paid at Maturity; Yield to Maturity 5.105%; Issued C	02/01/24; Maturity Valu	ie = \$250,000.00; A	Asset Class: FI & F	Pref						
BANK OF CHINA NEW NEW YORK NY CD Coupon Rate 5.100%; Matures 03/04/2024; CUSIP 06428FU	1/29/24	250,000.000	100.000 100.000	100.000	250,000.00 250,000.00	249,998.75	(1.25) ST	1,152.74 1,010.25	0.46	
Interest Paid at Maturity; Yield to Maturity 5.125%; Issued 0		ue = \$250,000.00; A	Asset Class: FI & F	Pref						
CAMBRIDGE SVGS BK CAMBRIDGE MACD Coupon Rate 5.100%; Matures 03/15/2024; CUSIP 1325040	1/29/24	75,000.000	100.000 100.000	99.998	75,000.00 75,000.00	74,998.50	(1.50) ST	293.42 135.86		
Interest Paid at Maturity; Yield to Maturity 5.140%; Issued 02/16/24; Maturity Value = \$75,000.00; Asset Class: FI & Pref										

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**Account Detail** 

Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

	Percentage of Holdings Face Value	Orig Total Cost Adj Total Cost	Market Value	Unrealized Gain/(Loss)	Est Ann Income Accrued Interest	Current Yield %
CERTIFICATES OF DEPOSIT	575,000.000	\$575,000.00 \$575,000.00	\$574,997.00	\$(3.00) ST	\$2,459.17 \$2,121.52	
TOTAL CERTIFICATES OF DEPOSIT (includes accrued interest)	53.01%		\$577,118.52			
	Percentage of Holdings	Total Cost	Market Value	Unrealized Gain/(Loss)	Est Ann Income Accrued Interest	Current Yield %
TOTAL VALUE		\$575,000.00	\$1,086,615.05	\$(3.00) ST	\$28,002.45 \$2,121.52	
TOTAL VALUE (includes accrued interest)	100.00%	*	\$1,088,736.57			

Unrealized Gain/(Loss) totals only reflect positions that have both cost basis and market value information available. Cash, MMF, Deposits and positions stating 'Please Provide' or 'Pending Corporate Actions' are not included.

#### ALLOCATION OF ASSETS (^includes accrued interest)

	Cash	Equities	Fixed Income & Preferred Securities	Alternatives	Structured Investments	Other
Cash, BDP, MMFs	\$760.12	_	_		_	_
Savings and Time Deposits	510,857.93	-	_	_	_	_
Certificates of Deposit ^			\$577,118.52		-	<u> </u>
OTAL ALLOCATION OF ASSETS ^	\$511,618.05	_	\$577,118.52	_	_	_

#### **ACTIVITY**

#### **CASH FLOW ACTIVITY BY DATE**

Activity	Settleme	ent					
Date	Date	Activity Type	Description	Comments	Quantity	Price	Credits/(Debits)
2/29		Interest Income	MSBNA PREFERRED SAVINGS- QC	(Period 02/01-02/29)			\$990.45
				CUSIP: 99YA78EB0			
2/29		Interest Income	MSPBNA PREFERRED SAVINGS- QC	(Period 02/01-02/29)			980.66
				CUSIP: 99YA78GU6			
2/29		Interest Income	MORGAN STANLEY BANK N.A.	(Period 02/01-02/29)			2.60
2/29	2/29	Auto Bank Product De	eposit MSBNA PREFERRED SAVINGS- QC				(990.45)

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Account Detail

Active Assets Account 697-051351-161 ROYAL SUITES INTERVAL OWNERS ASSOC C/O L RIVERA, J GAPINSKI, M Nickname: Replacement Fund

#### **CASH FLOW ACTIVITY BY DATE (CONTINUED)**

Activity	Settlemen	t					Credits/(Debits)
Date	Date	Activity Type	Description	Comments	Quantity	Price	
2/29	2/29	Auto Bank Product Deposit	MSPBNA PREFERRED SAVINGS- QC				(980.66)
NET CRE	DITS/(DEBI	ITS)					\$2.60

### MONEY MARKET FUND (MMF) AND BANK DEPOSIT PROGRAM ACTIVITY

Activit	V		
Date	Activity Type	Description	Credits/(Debits)
2/1	Automatic Redemption	BANK DEPOSIT PROGRAM	\$(250,000.00)
2/16	Automatic Redemption	BANK DEPOSIT PROGRAM	(75,000.00)
2/29	Automatic Investment	BANK DEPOSIT PROGRAM	2.60
-			4004.007.40

#### **NET ACTIVITY FOR PERIOD**

\$(324,997.40)

#### **MESSAGES**

Senior Investor Helpline

For any inquiries or potential concerns, senior investors or someone acting on their behalf may contact our Firm by calling (800) 280-4534.

Upcoming Change to Bank Deposit Program (BDP) Pricing Groups

Interest rates for deposits in your account are tiered based on the Total Deposit Balances in your BDP Pricing Group. Currently, the Total Deposit Balances include deposits in the BDP and in the Morgan Stanley Savings Program in all applicable accounts within a BDP Pricing Group. A BDP Pricing Group is a group of accounts within a household that have the same address, or the same Social Security and/or tax identification number.

Effective May 3, 2024, Total Deposit Balances used to calculate your interest rate tier will no longer include deposits in the Morgan Stanley Savings Program within your BDP Pricing Group. If you have any questions or need assistance, please contact us or view the Bank Deposit Program Disclosure Statement at https://www.morganstanley.com/wealth-disclosures/pdfs/BDP\_disclosure.pdf



# Royal Suites Interval Owner's Association Operations Report April 13, 2024

## Atlantic Palace - Spring is in the air!

- The Easter Bunny did arrive on Saturday, March 30, 2024 for the festivities. We had an Easter Egg Hunt, Miniature Golf, over large Bowling, relay races and crafts. The parents and children had a wonderful time doing all of the activities and had a great turnout for the event. Pictures were taken with the Easter Bunny and had several areas for the backdrop to celebrate Spring and Easter.
- We also had taken the time to open the lower deck for the Eclipse viewing on Monday, April 8, 2024, which the guests were happy to view this event with us.
- We are hosting this month's owner's event in the Aqua Spa on Friday April 12, 2024, Spa & Sip DIY our owners will learn how to create their own Lip Balm, Facial / Hand Scrubs, also making aromatic candles and get a 3–5-minute chair massage as well.
- The Housekeeping department is continuing to hire more Guest Room Attendants, and Supervisors for the upcoming season. They are also continuing to improve on their scores for RCI. In the laundry, the washers are working wonderfully and we are grateful for the new and updated washers. It has made a world of difference. Thank you!
- The Maintenance department is continuing to refinish the tables and furniture in the rooms during the PMI process. We are trying to salvage and refurbishing the furniture and areas of concerns to not have to purchase new furniture in the existing non renovated rooms. We took a break from PMI / General Cleaning over the past few weeks due to the holiday and events prior to Easter and after, We resumed again on Monday April 8, 2024..
- The Pool will be reopening on May 24, 2023, for the Memorial Day weekend with a soft opening Saturday, May 18, 2024. We will begin Aquasize and Zumba classes in June 2024 which has become extremely popular with our owners and guests.
- The Reglazing of the Jacuzzi Tubs are underway, They really look great!. We have completed 7 tubs already and are working on 3 more this week.

The **Fire Commend** upgrade is completed in all of the rooms and they are now working on the 2<sup>nd</sup> and 1<sup>st</sup> floor tying them to the new main frame of the fire system in the building,

# Resort Recognition Report



Resort #:

5302

Resort/Group Name:

Club Boardwalk Resorts - Atlantic Palace

Report Date:

August 2024

Run Date:

Address:

4/9/2024

Atlantic City, NJ 08401

1507 Boardwalk

Market:

US/Canada

**ECNO** 

Region:

AE: 4C **Award Status:** 

**RCI Silver Crown** 

Status:

Change Filter | Export

	Cards Sent	Cards Revd	CHCK IN/ OUT	RSRT HOSP	RSRT MAINT	VIEW LOCATION		UNIT MAIN	UNIT CLEAN / HSKP	HEALTH & SAFETY+		
Aug 24	0;	0										
Jul 24	0	0										
Jun 24	0,	0		: =================================				:				
May 24	0	0		[		<u> </u>		:				
Apr 24	10	17	4.6	4.8	4.8	4.8	4.8	4.6	4:6	4.6		
Mar 24	145	37	4.6	4.7	4.5	4.7	4.7	4.4	4.4	4.7		
Feb 24	97	28	4.6	4.7	4.6	4.8	4.9	4.3	4.8	4.7		
Jan 24	81	. 26	4.5	4.9	4.7	4.6	4.8	4.3	4.7	4.7		
Dec 23	168	25	4.3	4.3	4.2	4.3	4.5	4.0	4.5	4.4		
Nov 23	186	43	4.5	4.6	4.3	4.4	4.7	4.1	4.4	4.6		
Oct 23	202	. 68	4.5	4.4	4.1	4.5	4.6	3.9	4.1	4.3		
Sep 23	361	105	4.3	4.3	4.2	4.6	4.4	4.0	4.3	4.3		
Total	1250	349	4.5	4.5	4.3	4.6	4.6	4.1	4.4	4.5		

Results above may include responses from related Resort ID's 5302, D676

#### **US/Canada Market - Thresholds**

	CHCK IN/ OUT		RSRT MAINT	VIEW LOCATION	UNIT MAIN		HEALTH & SAFETY+
RCI Gold Crown	4.5	4.5	4.5		 4.4	4.5	
RCI Silver Crown	4.4	4.4	4.3		4.2	4.3	:
RCI Hospitality	4.6	4.5	3.5		3.5	3.5	

Indicates not meeting current Award Status threshold

Under expected RCI quality standard of 3.4



# Resort Recognition Report



Resort#: Resort/Group Name: Report Date: Run Date: 5302 Club Boardwalk Resorts - Atlantic Palace August 2024 4/9/2024 Address:

Market:
Region:
AE:
Award Status:
Status:

1507 Boardwalk Atlantic City, NJ 08401 US/Canada ECNO 4C RCI Silver Crown

				RSRTMAINT	VIEW LOCATION	UNITSIZE	UNITMAIN	UNIT CLEAN / HSKP	HEALTH & SAFETY+
Aug 24	Cards Sent   Cards Royd	CHCK IN/OUT	RSRT HOSP	RSKI MAINI	VIEW ESSAME.		WARREST STREET		
Jun 24	0)	200							
May 24	0 0	Designation and the second							46
Apr 24	10 17	4.6	4.8	4.8	4.8	4.8	4.6	4.6	11
Feb 24	145		317	4.6	4.8	4.9	4.3	4.8	4.7
Dec 23	81 22	4	4.9	7	4.6	48	40	4.5	4.4
Nov 23	168 21	4.: n::500.:000.000.000.000.000.000.000.000.0	4.3	4.2	4.3	4.5	4.1	**************************************	4.6
Sep 29	202 66	4.	4.4	4.1	4.5	4.6	3.9	4.1	4.3
Total	361	1	4.3	A2	4.6	4.6	4.1	4.4	4.5
Resulte	1250 349	3 4.	5   4.5	4.0	1	L	i and in part determinents of the second of the second		

above may include responses from related Resort ID's 5302, D676

US/Canada Mala Tanabalda

anada Market - Thresholds						UNIT MAIN	UNIT CLEAN / HSKP	HEALTH & SAFETY+
RCI Gold Crown	CHCKIN/OUT	RSRTHOSP	RSRT MAINT	VIEW LOCATION	UNITSIZE	CHIT INAM	4.5	
RCI Silver	4.5	. 4.5	4.5			enderstander Statement Diese	THE PARTY OF THE P	
RCI H	200	713	49				9.4	
RCI Hospitally	46	4.5	3.5			3.5		

Indicatos not meoting current Award Status throshold Under expectate ta conjunty sundance 2

For Purposes of this report, "Carda Sent" represents the number of cards sent for arrival dates for the time period indicated. "Carda Roccived" are the number of responses received during the period indicated.

RCI. LLC. RCI and related marks are registered trademarks and/or service marks in the United States and internationally.

### Analysis of Royal Suites Hotel Nights By Type

-										_			
					1	Total			i	Total		Total	
2022			Bluegreen		Hotel	Hotel	Timesha	are Owner	rs I	IOA		Occupied	
2023	Leisure	T/S Rate	Resvs.	Marketing	Comps	Nights		Owner	Split	Nights		Rooms	
_	509	150 Kale	373	244	6	1,282	508	143	10	661		1,943	
January		183	298	342	14	1,580	771	96	19	886		2,466	
February	743	246	365	337	13	1,637	1,050	135	22	1,207		2,844	
March	676		308	409	19	1,775	1,413	212	18	1,643		3,418	
April	656	383	157	590	49	1,674	1,566	181	53	1,800		3,474	
May	582	296	164	653	76	2,236	1,943	353	101	2,397		4,633	
June	963	380		858	142	2,554	1,717	1,208	211	3,136		5,690	
July	760	600	194	779	152	2,258	1,860	1,278	255	3,393		5,651	
August	567	590	170	664	124	1,740	2,001	722	101	2,824		4,564	
September	462	340	150		21	1,226	1,191	307	69	1,567		2,793	
October	189	251	250	515			879	230	95	1,204		2,409	
November	269	314	244	367	11	1,205	775	362	117	1,254		2,401	1
December	275	307	265	279	21	1,147	//5	302	- ''' [	1,204		2,.5.	
					امر	20.244	15 674	5,227	1,071	21,972		42,286	
2023 Totals	6,651	4,040	2,938	6,037	648	20,314	15,674	3,221	1,07 1	21,012			ı
_									- 1	Total		I Total	ı
						Total	l	_	- 1	1			ĺ
2024			Bluegreen		Hotel	Hotel		are Owne		IOA		Occupied	ı
	Leisure	T/S Rate	Resvs.	Marketing	Comps	Nights	Exchanger	Owner	Split	Nights		Rooms	ĺ
January	343	167	469	258	16	1,253	396	102	11	509		1,762	ı
February	619	232	397	415	22	1,685	416	83	10	509		2,194	ı
March	463	314	531	433	8	1,749	680	46	31	757		2,506	ı
April	-	-	•	_	-	-	-	-	-	-		-	ı
•	_	_	_	-	-	-		-	-	-		-	ı
May	_	_	_	-	-	-	-	-	- 1	-		-	ı
June	_	_	_	-	-		-	-	-	-		-	ı
July	_	_	_	-		-	-	•	- 1	-			۱
August	_	_	_		_	_	1 -	-	- 1	-		-	1
September	-	_	_	_	_	_	_	_	-	-		-	l
October	-	_	_	_		_	٠.	•	-	-			ı
November	-	-	_	_	_	_	1 -	_	-	-	l	-	l
December	•	•	-	_		•	•		•	•		•	
2024 Totals	1,425	713	1,397	1,106	46	4,687	1,492	231	52	1,775		6,462	_
2024 Totals	1,425	713	1,007	1,100		.,,55.							•
Variance													
	(400)	47	oe.	14	10	(29)	(112)	(41)	1 <b>I</b>	(152)	1	(181)	ı
January (Variance)	(166)	17	96	73	8	105		(13)	(9)	(377)	1	(272)	
February (Variance)	(124)	49	99			112		(89)	9	(450)	1	(338)	4
March (Variance)	(213)	68	166	96	(5)		1	(212)	(18)	(1,643)		(3,418)	
April (Variance)	(656)	(383)	(308)		7 - 7	• • •		(181)	(53)	(1,800)		(3,474)	
May (Variance)	(582)	(296)	(157)	' ':			1	(353)	(101)	(2,397)		(4,633)	
June (Variance)	(963)	(380)	(164)						(211)	(3,136)	l	(5,690)	
July (Variance)	(760)		(194)				1.1	(1,208)	(255)	(3,130)	1	(5,651)	
August (Variance)	(567)		(170)					(1,278)	(101)	(2,824)		(4,564	
September (Variance)	(462)	7	(150)	·				(722)	(69)	(2,624)		(2,793	
October (Variance)	(189)		(250					(307)	, ,			(2,409	
November (Variance)	(269)	(314)	(244					(230)	(95)	(1,204)		(2,405	
December (Variance)	(275)	(307)	(265	) (279)	(21)	(1,147	(775)	(362)	(117)	(1,254)	ı	[ (2,401	/1
•								(4.000)	/4 040\	(20.407)		(35,824	١.
YTD Variance	(5,226)	(3,327)	(1,541	) (4,931)	(602)	(15,627	<u>(14,182)</u>	(4,996)	(1,019)	(20,197)	<u>_</u>	(33,024	<u> </u>